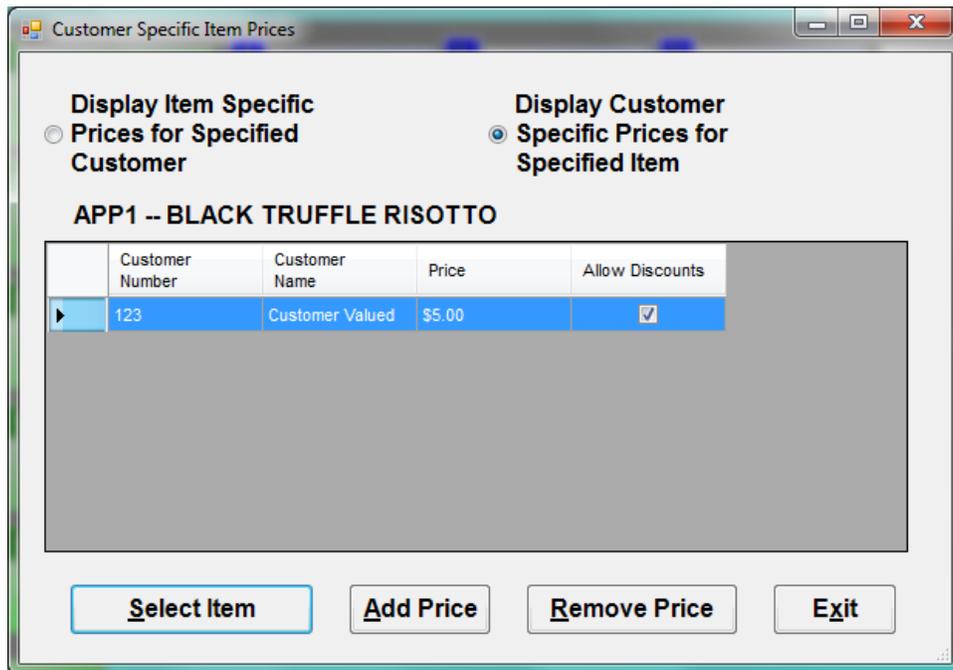


Customer Item Pricing



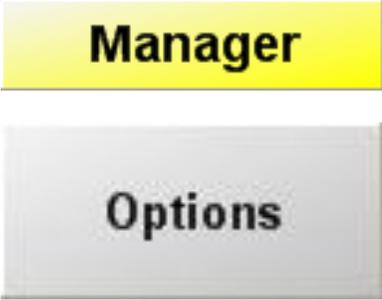
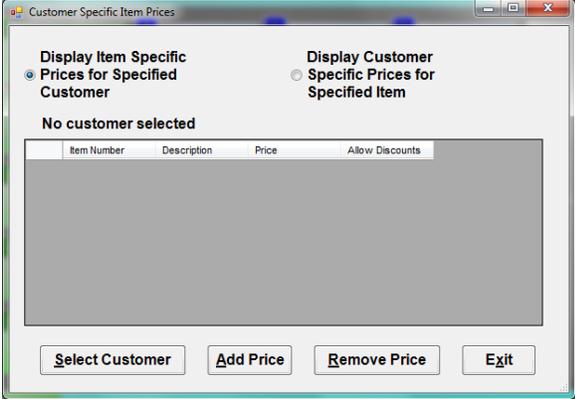
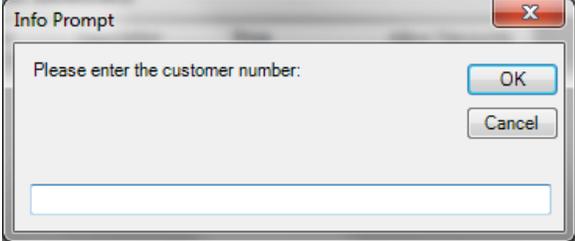
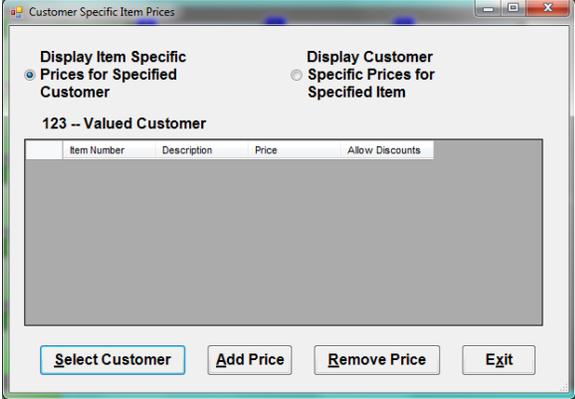
Customer Number	Customer Name	Price	Allow Discounts
123	Customer Valued	\$5.00	<input checked="" type="checkbox"/>

Customer item pricing gives you the ability to charge a customer a specific price for a specific item.

Note: Before using this document please make sure that you have customers created as well as inventory. For more information on either please see the following documents located at <http://faq.pcamerica.com>:

- **Creating New Inventory Items**
- **Creating a New Customer Account**

Creating Customer Item Pricing - Via Customer

 <p>The image shows two buttons: a yellow button labeled "Manager" and a grey button labeled "Options".</p>	<ol style="list-style-type: none"> 1. Open CRE/RPE. 2. Select the Manager or Options button. 3. Enter the administrator password (default: admin) where applicable. 4. Select Administrative then, Customer Item Prices.
 <p>The screenshot shows the "Customer Specific Item Prices" window. It has two radio buttons: "Display Item Specific Prices for Specified Customer" (selected) and "Display Customer Specific Prices for Specified Item". Below the radio buttons, it says "No customer selected". There is a table with columns: Item Number, Description, Price, and Allow Discounts. At the bottom, there are buttons: "Select Customer", "Add Price", "Remove Price", and "Exit".</p>	<ol style="list-style-type: none"> 5. Select Display Item Specific Prices for the Specified Customer. 6. Select, Select Customer.
 <p>The screenshot shows an "Info Prompt" dialog box with the text "Please enter the customer number:". There is an input field, an "OK" button, and a "Cancel" button.</p>	<ol style="list-style-type: none"> 7. Enter the customer number and select OK.
 <p>The screenshot shows the "Customer Specific Item Prices" window again. The radio button "Display Item Specific Prices for Specified Customer" is still selected. Below the radio buttons, it now says "123 -- Valued Customer". The table and buttons at the bottom are the same as in the previous screenshot.</p>	<p>You will note that the customer information is displayed at the top of that window.</p> <ol style="list-style-type: none"> 8. Select Add Price.

Enter price

5.00

7	8	9
4	5	6
1	2	3
.	0	+/-

Clear
Cancel

OK

9. Enter the Price you would like to charge and select **OK**.

Info Prompt X

Please enter the item number:

app1|

10. Enter the item number you would like to change the price of, for this customer.

11. Select **OK**.

Customer Specific Item Prices

Display Item Specific

Prices for Specified Customer

Display Customer

Specific Prices for Specified Item

123 -- Valued Customer

Item Number	Description	Price	Allow Discounts
APP1	BLACK TRUFFLE...	\$5.00	<input checked="" type="checkbox"/>

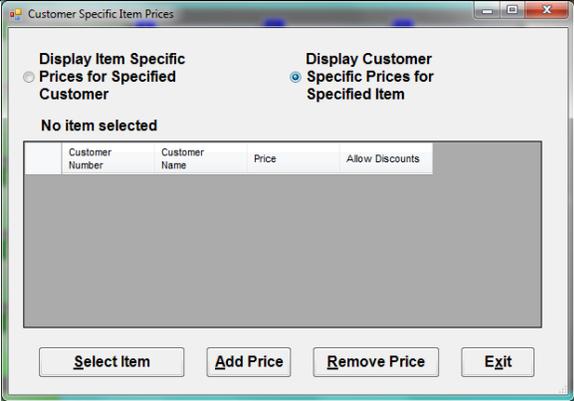
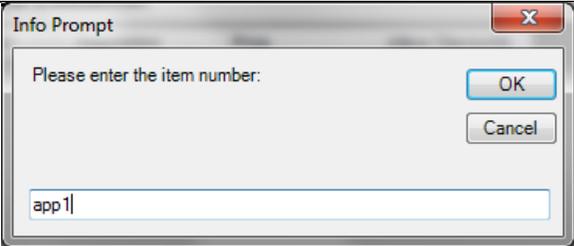
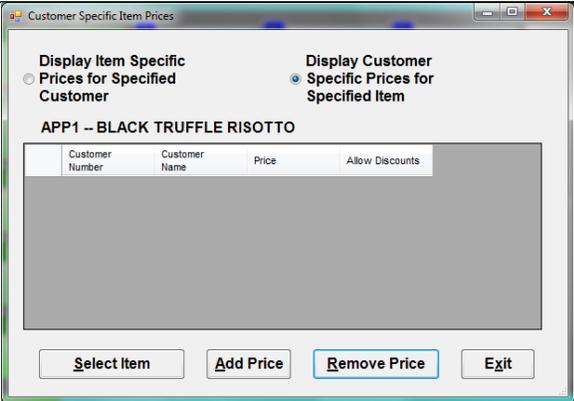
You will then be shown what item prices have been setup for the specified customer.

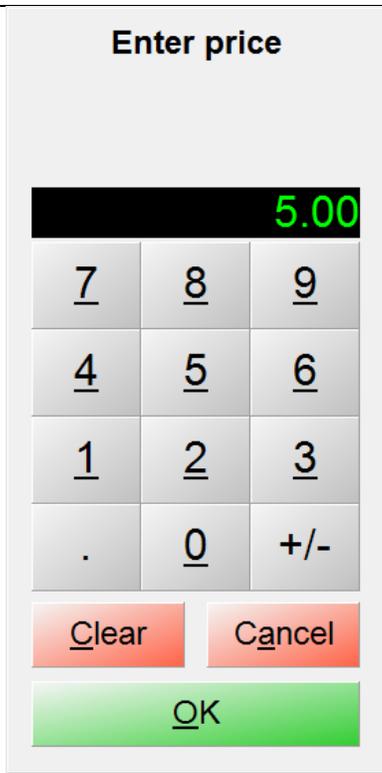
12. Un-checking **Allow Discounts** will prevent any line discounts from being applied to this item.

13. To remove a price from the customer highlight the item price you would like to remove and select **Remove Price**.

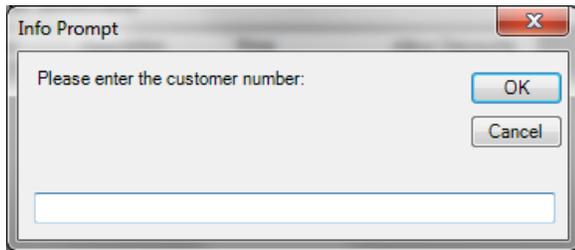
14. When done select **Exit**.

Creating Customer Item Pricing - Via Inventory Item

 	<ol style="list-style-type: none"> 1. Open CRE/RPE. 2. Select the Manager or Options button. 3. Enter the administrator password (default: admin) where applicable. 4. Select Administrative then, Customer Item Prices.
	<ol style="list-style-type: none"> 5. Select Display Customer Specific Prices for Specified Item. 6. Select, Select Customer.
	<ol style="list-style-type: none"> 7. Enter the item number and select OK.
	<p>You will note that the inventory item information is displayed at the top of that window.</p> <ol style="list-style-type: none"> 8. Select Add Price.

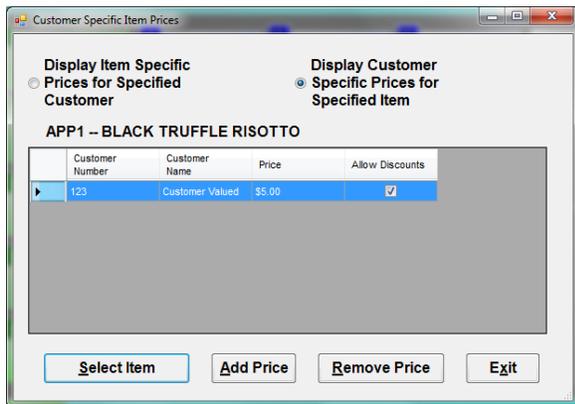


9. Enter the Price you would like to charge and select **OK**.



10. Enter the customer number you would like to change the price of this item for.

11. Select **OK**.



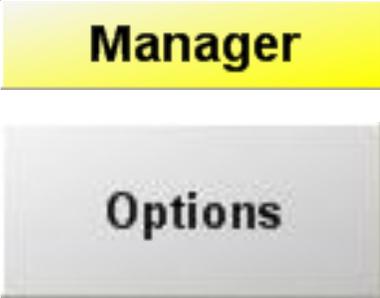
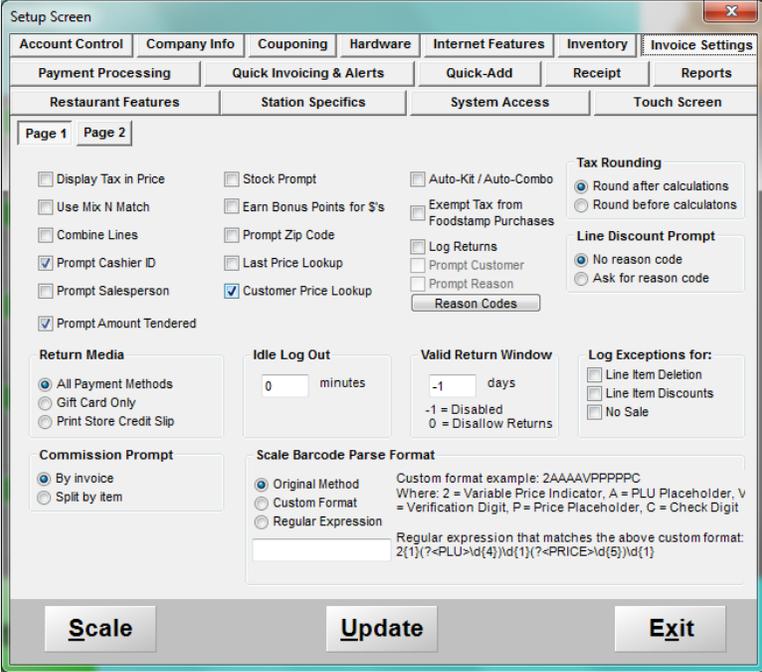
You will then be shown what item prices have been setup for the specified inventory item.

12. Un-checking **Allow Discounts** will prevent any line discounts from being applied to this item.

13. To remove a customer's price from the item highlight the item price you would like to remove and select **Remove Price**.

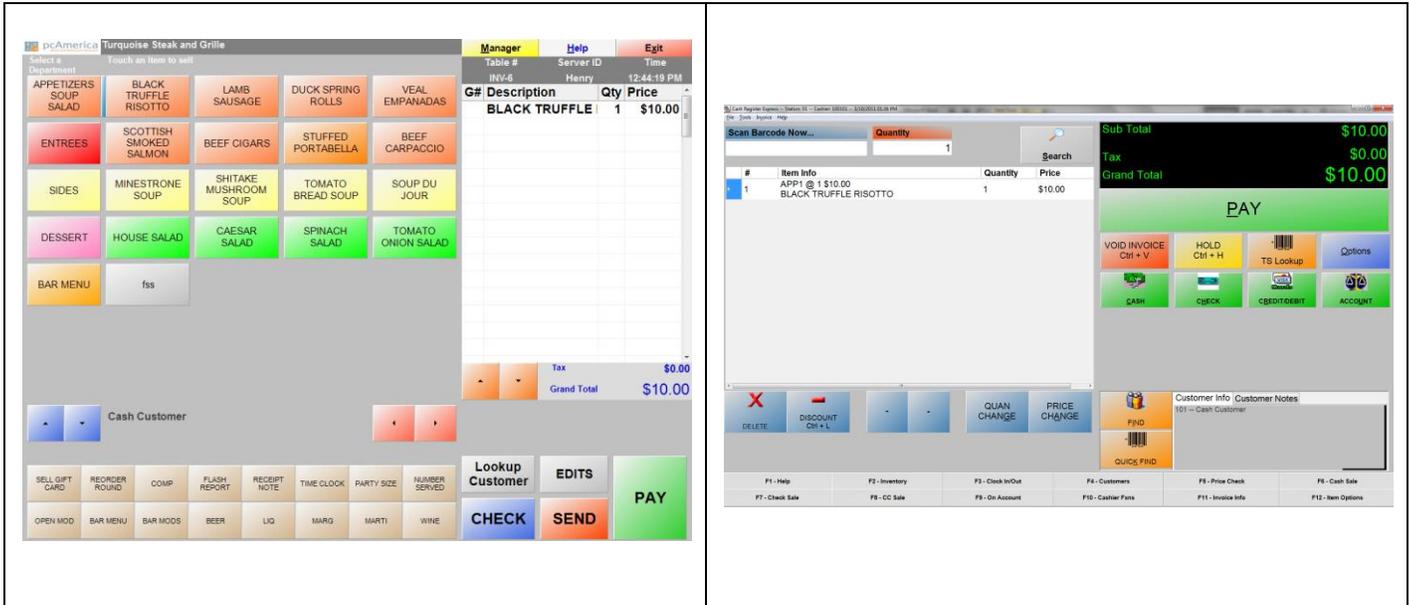
14. When done select **Exit**.

Enabling Customer Item Pricing

 <p>The image shows two buttons: a yellow 'Manager' button and a grey 'Options' button.</p>	<ol style="list-style-type: none"> 1. Open CRE/RPE. 2. Select the Manager or Options button. 3. Enter the administrator password (default: admin) where applicable.
 <p>The image shows a grid of menu items. A vertical bar on the left contains numbers 1 through 5. A vertical bar on the right contains the word 'Exit'. The menu items are:</p> <ul style="list-style-type: none"> 1. Cashier 2. Invoice Properties 3. Tools 4. Setup 5. Administrative A. Cashier CDL B. Cost Markup C. Customer Loyalty D. Discount Levels E. Display Setup F. General Invoice Notes G. Setup Screen H. Online Ordering Setup I. Tax Rates J. Touch Screen Configuration K. Friendly Printer Setup L. Barcode Express M. Price Batches N. Self Service Configuration O. Virtual Pole Configuration 	<ol style="list-style-type: none"> 4. Select Setup then Setup Screen.
 <p>The image is a screenshot of the 'Setup Screen' window. It has a tabbed interface with tabs for Account Control, Company Info, Couponing, Hardware, Internet Features, Inventory, Invoice Settings, Payment Processing, Quick Invoicing & Alerts, Quick-Add, Receipt, and Reports. The 'Couponing' tab is active. The screen is divided into several sections:</p> <ul style="list-style-type: none"> Display Tax in Price: <input type="checkbox"/> Display Tax in Price Use Mix N Match: <input type="checkbox"/> Use Mix N Match Combine Lines: <input type="checkbox"/> Combine Lines Prompt Cashier ID: <input checked="" type="checkbox"/> Prompt Cashier ID Prompt Salesperson: <input type="checkbox"/> Prompt Salesperson Prompt Amount Tendered: <input checked="" type="checkbox"/> Prompt Amount Tendered Return Media: <ul style="list-style-type: none"> <input checked="" type="radio"/> All Payment Methods <input type="radio"/> Gift Card Only <input type="radio"/> Print Store Credit Slip Commission Prompt: <ul style="list-style-type: none"> <input checked="" type="radio"/> By invoice <input type="radio"/> Split by item Stock Prompt: <input type="checkbox"/> Stock Prompt Earn Bonus Points for \$'s: <input type="checkbox"/> Earn Bonus Points for \$'s Prompt Zip Code: <input type="checkbox"/> Prompt Zip Code Last Price Lookup: <input type="checkbox"/> Last Price Lookup Customer Price Lookup: <input checked="" type="checkbox"/> Customer Price Lookup Auto-Kit / Auto-Combo: <input type="checkbox"/> Auto-Kit / Auto-Combo Exempt Tax from Foodstamp Purchases: <input type="checkbox"/> Exempt Tax from Foodstamp Purchases Log Returns: <input type="checkbox"/> Log Returns Prompt Customer: <input type="checkbox"/> Prompt Customer Prompt Reason: <input type="checkbox"/> Prompt Reason Reason Codes: <input type="button" value="Reason Codes"/> Tax Rounding: <ul style="list-style-type: none"> <input checked="" type="radio"/> Round after calculations <input type="radio"/> Round before calculations Line Discount Prompt: <ul style="list-style-type: none"> <input checked="" type="radio"/> No reason code <input type="radio"/> Ask for reason code Idle Log Out: 0 minutes Valid Return Window: -1 days -1 = Disabled 0 = Disallow Returns Log Exceptions for: <ul style="list-style-type: none"> <input type="checkbox"/> Line Item Deletion <input type="checkbox"/> Line Item Discounts <input type="checkbox"/> No Sale Scale Barcode Parse Format: <ul style="list-style-type: none"> <input checked="" type="radio"/> Original Method <input type="radio"/> Custom Format <input type="radio"/> Regular Expression <p>Custom format example: 2AAAAVPPPPPC Where: 2 = Variable Price Indicator, A = PLU Placeholder, V = Verification Digit, P = Price Placeholder, C = Check Digit</p> <p>Regular expression that matches the above custom format: 2{1}(?<PLU>ld{4})ld{1}(?<PRICE>d{5})ld{1}</p> <p>Buttons at the bottom: Scale, Update, Exit</p>	
<ol style="list-style-type: none"> 5. The option Customer Price Lookup MUST be checked. 6. When done select Update. 	

Customer Item Pricing - Implementation

After logging into CRE/RPE

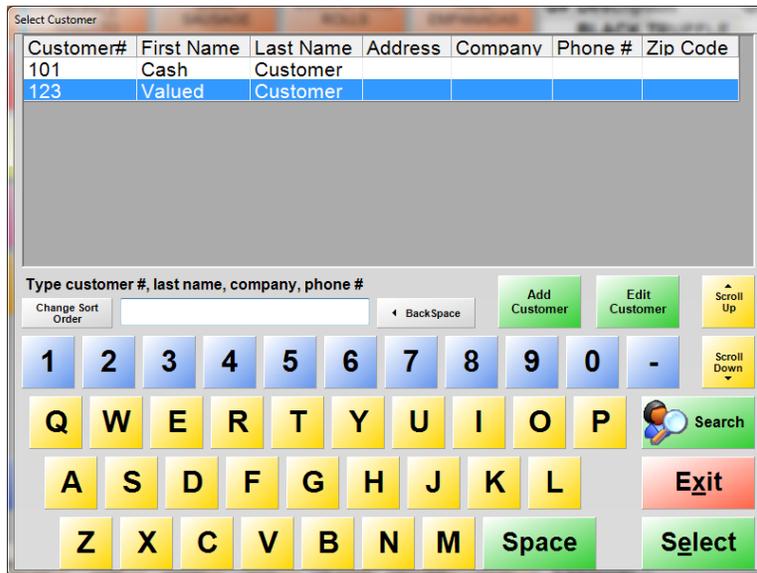


In RPE you will see that the cash customer gets charged the regular price for the item (\$10.00).

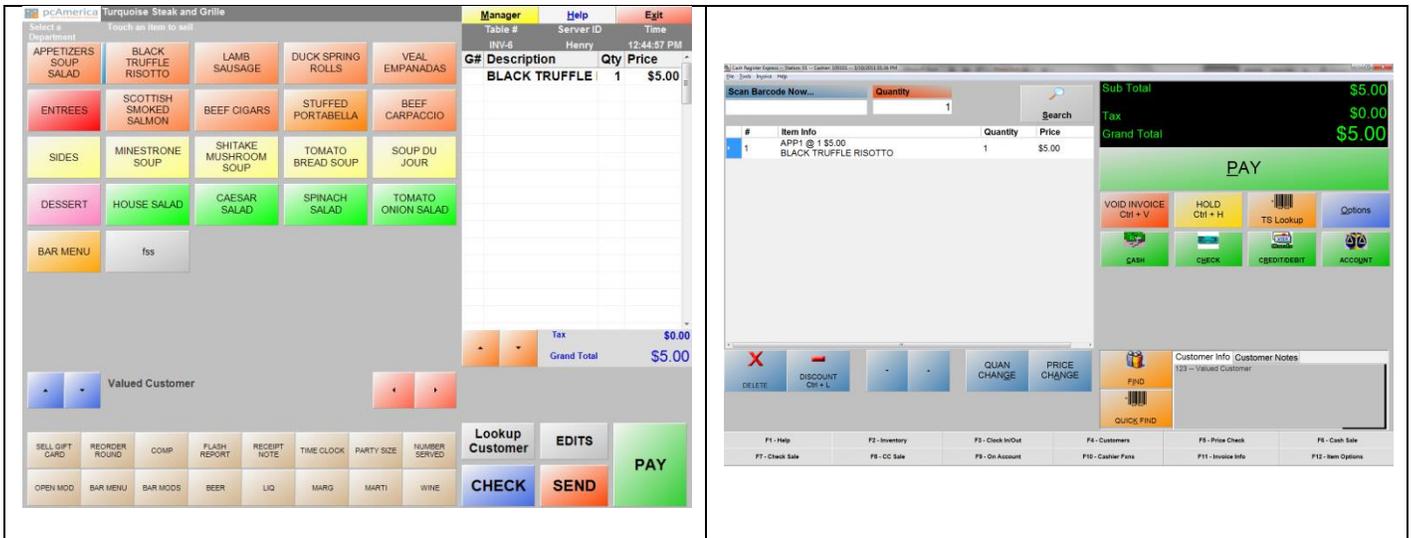
- Select **Lookup Customer**.

In CRE you will see that the cash customer gets charged the regular price for the item (\$10.00).

- Select **Find** next to Customer Info.



- Select the customer with **Customer Item Prices** setup, by highlighting the customer and selecting **Select**.



- After adding a customer to the invoice you will see that the price has changed to what was setup in **Customer Item Pricing**.